

Boost Mobile & SmartPay RETURN PROCESS

RETURN TO BOOST WITHIN 7 DAYS OF PURCHASE

Customers can return devices in like-new condition (no cracks, scratches, liquid damage, or other damage) **within 7 days of purchase**.

The initial lease-to-own payment will be refunded to the card that was charged. Returns must be made at the Boost Mobile location where the device was purchased and must include original packaging with all original kit components (contents may vary):

- Wireless devices (handsets, mobile broadband devices, etc.)
- Activation Card (if applicable)
- All Accessories
- Charger
- SIM Card (if applicable)
- Battery
- Documents (manuals, activation guides, etc.)



RETURN TO SMARTPAY ANY TIME AFTER 7 DAYS OF PURCHASE

CALL SMARTPAY @ (800) 374-5587

Customers can return their device(s) directly to SmartPay at any time AFTER the 7-day Boost Mobile return window. Here's how:

- Contact Smartpay directly at **(800) 374-5587**
- Returned items must meet the same like-new standards defined by Boost Mobile.
- Return anytime without penalty and owe nothing further except unpaid rental payments.

Need to add an item, change an item or make an adjustment to the SmartPay Agreement?

Scan the QR code to learn how to process a SmartPay adjustment.

